

Health fund eligibility criteria

Remedy Healthcare programs are funded by most major private health insurers.

| | Rehab@Home | Reconditioning Rehab@Home | Hospital Care@Home |
|--|--|---|--|
| | Hip & Knee Total Joint Replacement Participants need to: <ul style="list-style-type: none"> Have progressive rehab goals documented on referral form Be medically stable Be actively able to participate Be likely to respond to rehab within an appropriate time frame | Surgical/Medical conditions Participants need to: <ul style="list-style-type: none"> Have progressive rehab goals documented on referral form Be medically stable Be actively able to participate Be likely to respond to rehab within an appropriate time frame | Nursing care min x3 visits per week <ul style="list-style-type: none"> IV antibiotics via PICC Acute Complex wounds NPWT Drain Tube & Stoma care on a case by case depending on Health fund |
| Private Health Insurer | | | |
| ACA | Yes* | Yes* | Yes |
| AHM | Not Available | Not Available | Not Available |
| AIA Health (Formerly myOwn Health Ins.) | Yes* | Yes* | Yes |
| Australian Unity | Yes | Yes | Yes |
| BUPA | Yes | Yes | Hospital funded program <u>ONLY</u> |
| CBHS | Yes | Yes | <u>Case-by-case</u> |
| Hunter Health Insurance (formerly Cessnock District Health) | <u>Case-by-case</u> | <u>Case-by-case</u> | <u>Case-by-case</u> |
| Defence Health | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| GU Health | Yes | Not Available | Not Available |
| GMHBA, Frank & health.com.au | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| HCF | Yes | Not Available | Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria) |
| HBF | Yes* (Not available in WA) | Yes* (Not available in WA) | Yes (Not available in WA) |
| Health Care Insurance | <u>Case-by-case*</u> | <u>Case-by-case*</u> | Yes |
| HIF | Yes* | Yes* | Yes |
| LaTrobe Health Services | Yes | Yes | <u>Case-by-case</u> |
| Mildura District Health | Not Available | Not Available | Not Available |
| Medibank | Not Available | Not Available | Not Available |
| Navy Health | Yes* | Yes* | Yes |
| NIB | Yes | Not Available | Hospital funded program <u>ONLY</u> |
| Nurses and Midwives Health | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| OneMedifund | Yes* | Yes* | Yes |
| Peoplecare (LHM) | Yes* | Yes* | Yes |
| PhoenixHealth | Yes* | Yes* | <u>Case-by-case</u> |
| Police Health/Emergency Services | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| Queensland Country Health | Yes* | Yes* | Yes |
| Reserve Bank Health Society | Yes* | Yes* | Yes |
| RT Health | Yes | Not Available | Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria) |
| See-u by HBF | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| St Lukes Health | <u>Case-by-case</u> | <u>Case-by-case</u> | <u>Case-by-case</u> |
| Teachers Health (NTF) | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| Teachers Union Health | <u>Case-by-case*</u> | <u>Case-by-case*</u> | <u>Case-by-case</u> |
| The Doctors Health Fund | Yes* | Yes* | Yes |
| Transport Health | Yes | Not Available | Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria) |
| Westfund Health Insurance | Yes | Yes | Yes |
| WorkCover Vic | Call to enquire | Not Available | Not Available |

*All Australian Health Service Alliance (AHSa) insurers will only cover patients who require a multidisciplinary team (MDT). Due to the private health insurer processes and requirements, these referrals can often take additional time to approve. For these referrals, please ensure MDT is clearly indicated on the referral form and submit it promptly so our team can process the referral as quickly as possible with the insurer.

To refer a patient to us

Complete our digital referral form at refer.remedyhealthcare.com.au. This will guide you on eligibility throughout the process

Completed forms and supporting documentation can also be emailed to getbetter@remedyhealthcare.com.au or faxed to **1300 734 221**. remedyhealthcare.com.au/Make-a-referral