

# Health fund eligibility criteria

Remedy Healthcare programs are funded by most major private health insurers.

Private Health Insurer	Rehab@Home	Reconditioning Rehab@Home	Hospital Care@Home
	<b>Hip &amp; Knee Total Joint Replacement</b> <b>Participants need to:</b> <ul style="list-style-type: none"> <li>• Have progressive rehab goals documented on referral form</li> <li>• Be medically stable</li> <li>• Be actively able to participate</li> <li>• Be likely to respond to rehab within an appropriate time frame</li> </ul>	<b>Surgical/Medical conditions</b> <b>Participants need to:</b> <ul style="list-style-type: none"> <li>• Have progressive rehab goals documented on referral form</li> <li>• Be medically stable</li> <li>• Be actively able to participate</li> <li>• Be likely to respond to rehab within an appropriate time frame</li> </ul>	<b>Nursing care min x3 visits per week</b> <ul style="list-style-type: none"> <li>• IV antibiotics via PICC</li> <li>• Acute Complex wounds</li> <li>• NPWT</li> <li>• Drain Tube &amp; Stomach care on a case by case depending on Health fund</li> </ul>
ACA	Yes*	Yes*	Yes
AHM	Not Available	Not Available	Not Available
AIA Health (Formerly myOwn Health Ins.)	Yes*	Yes*	Yes
Australian Unity	Yes	Yes	Yes
BUPA	Yes	Yes	Hospital funded program <u>ONLY</u>
CBHS	Yes	Yes	<u>Case-by-case</u>
Hunter Health Insurance (formerly Cessnock District Health)	<u>Case-by-case</u>	<u>Case-by-case</u>	<u>Case-by-case</u>
Defence Health	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
GU Health	Yes	Not Available	Not Available
GMHBA, Frank & health.com.au	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
HCF	Yes	Not Available	Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria)
HBF	Yes* (Not available in WA)	Yes* (Not available in WA)	Yes (Not available in WA)
Health Care Insurance	<u>Case-by-case*</u>	<u>Case-by-case*</u>	Yes
HIF	Yes*	Yes*	Yes
LaTrobe Health Services	Yes	Yes	<u>Case-by-case</u>
Mildura District Health	Not Available	Not Available	Not Available
Medibank	Not Available	Not Available	Not Available
Navy Health	Yes*	Yes*	Yes
NIB	Yes	Not Available	Hospital funded program <u>ONLY</u>
Nurses and Midwives Health	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
OneMedifund	Yes*	Yes*	Yes
Peoplecare (LHM)	Yes*	Yes*	Yes
PhoenixHealth	Yes*	Yes*	<u>Case-by-case</u>
Police Health/Emergency Services	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
Queensland Country Health	Yes*	Yes*	Yes
Reserve Bank Health Society	Yes*	Yes*	Yes
RT Health	Yes	Not Available	Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria)
See-u by HBF	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
St Lukes Health	<u>Case-by-case</u>	<u>Case-by-case</u>	<u>Case-by-case</u>
Teachers Health (NTF)	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
Teachers Union Health	<u>Case-by-case*</u>	<u>Case-by-case*</u>	<u>Case-by-case</u>
The Doctors Health Fund	Yes*	Yes*	Yes
Transport Health	Yes	Not Available	Yes - IVAB, NPWT & Complex wound care (if meets HCF acceptance criteria)
Westfund Health Insurance	Yes	Yes	Yes
WorkCover Vic	Call to enquire	Not Available	Not Available

\*All Australian Health Service Alliance (AHTSA) insurers will only cover patients who require a multidisciplinary team (MDT). Due to the private health insurer processes and requirements, these referrals can often take additional time to approve. For these referrals, please ensure MDT is clearly indicated on the referral form and submit it promptly so our team can process the referral as quickly as possible with the insurer.

## To refer a patient to us

Complete our digital referral form at [refer.remedyhealthcare.com.au](https://refer.remedyhealthcare.com.au). This will guide you on eligibility throughout the process

Completed forms and supporting documentation can also be emailed to [getbetter@remedyhealthcare.com.au](mailto:getbetter@remedyhealthcare.com.au) or faxed to **1300 734 221**. [remedyhealthcare.com.au/Make-a-referral](https://remedyhealthcare.com.au/Make-a-referral)